#### 1. What is the major difference between Maxillum Pool Lights and other

#### **Chinese manufactures' products**

1) Our 14 years working experience in this industry, can ensure Maxillum products to be with stable quality and advanced technology.

2) Maxillum factory has its continually investment for the innovation of new pool lighting performance.

3) We have positively service attitude, no matter at its before-sales and after-sales.

#### 2. What is the Maxillum Pool Lights most outstanding characeristics

1) We firstly make our products to be surely with strong and stable structure for its safety working states.

2) Top level of waterproof IP68, which is the basic specialty for each of Maxillum Pool Lights.

3) Multipurpose installation, which can be freely and easily for customers' chose and use.

#### 3. What is the Maxillum Pool Lights working life, and its Quality warranty

1) All of our products with Epoxy Resin Lighting Panel with a normal working surrounding, they can continually work 50000 hours.

2) 3 years Guarantee would be offered to our customers for rest assured using.

#### 4. What about Maxillum's color controlling system for RGB pool lights

1) We have Remote Controller's one, it can make 2 to 4 lights synchronously working with nice performance.

2) We have Controlling Box based on ON/OFF working model, which can make big numbers of lights to be perfect synchronized.

3) Color lighting can be synchronously and rhythmically dancing together with the music, this is a Innovation system by Mobile WiFi connecting to music-speaker and Maxillum's Control Center Box.

4) Our RGB lights can be also working by DMX model, then customer has thousands choice.

### 5. What about Maxillum's solution for the replacement of Old PAR56 Niche Lights, and its' relative problem of easy water-leaking

 Maxillum technical team found the Old Niche Lights were depended on the closed niche iron O rings and rubber gasket as the waterproof protection system.
These structures had been evidenced its not security from USA market.

 2) Maxillum's patented product of epoxy resin lighting panel, which is a revolutionary replacement for the old version of pool lighting. No air in the lighting panel, so 100% waterproof make the pool light never be leaking water.
3) Maxillum team designed One Screw Fastened Adapter to compact with epoxy resin lighting panel, this way has been used for USA swimming pool market, to solve the leakage troubles from Pentair, Hayward, Jandy and etc. 4) Another amazing design with 4 legs compacting global universal adapter, can be worldwidely used as the replacement for all kinds of old niche lights, very easy installation of DIY, just push and then fastened.

#### 6. How to ensure Maxillum pool lights to be high level waterproof IP68

1) We have professional examining equipment for the testing.

2) PAR56 type, we use ultrasonic machine to melt the ABS and PC together, second protection, adding epoxy resin on the edge.

3) For wall mounted lamp, Unibody structure design, and then full filled with epoxy resin.

4)Stainless Steel underwater lights and fountain lights, are designed with waterproof structure, and then filled by resin.

#### 7. What about the delivery time for customers' order?

- 1) For sample order, need 5-7 days
- 2) For bulk order, 20-30 days
- 3) For massive order, we will calculate the exact delivery according the qty.

#### 8. How to pack the lamps?

- 1) We offer neutral packaging box with customer's label for small order.
- 2) For customer's big order, we will offer colored box, and free design service.
- 3) Each of product will be packed safety with enough protection.

#### 9. Specification of the cable wire ?

1) For single color/RGB ON/OFF -- 2M 2\*1.0mm2

2) For RGB remote -- 2M 3\*0.75mm2

3) For Wifi / DMX -- 2M 4\*0.5mm2

We accept wire length customization.

10. What is the brand name of the LED chip for Maxillum products?

**SANAN chip**, this is one of the most famous LED chip brands, because of its long life and very stable working state.

# 11. What about Maxillum chose specifications of the LED component , and its beam angle ?

1) SMD2835, SMD5050, High power 1W / 2W/ 3W

2) For SMD2835/5050, beam angle is 120 degree. High-power Pool Lights, angle beam depends on lens , 30/60/90/120 degree.

12. What about Maxillum products can be with maximum wattage?

1) PAR56 type - 12W/18W/21W/25W/35W,

2) Epoxy resin lighting panel, and its wall mounted lamp-fixture-6W/8W/

10W/12W/18W/21W/25W/32W/40W

3) ABS unibody wall mounted type - 12W/18W/25W

4) Stainless Steel Fountain Lights - 6W/9W/12W/18W/24W

5) Stainless Steel Underwater Lights - 1W/3W/5W/6W/9W/

12W/18W/24W

#### 13. How many units can be loaded in one 20FT container?

- 1) For PAR56 bulb --4700pcs
- 2) For epoxy LED panel --10400pcs
- 3) For W1001 series wall mounted --3200pcs
- 4) For W2003 series epoxy wall mounted -- 4600pcs

## 14. What is the most important caution for customers to use Maxillum products

1) All types of Maxillum products, are all in 12 voltage (AC12V or DC12V), so it should be working with a 12V transformer.

2) All products can be lighting and testing in the air only 2 or 3 minutes, for the normal working, should be always under water.

3) For wire end connecting with the pool's cable, IP68 cable gland should be used, or similar protection.

#### 15. Which countries and district are Maxillum products sold in

As a professional manufacturer for various of LED swimming pool lights, we have a strong product development and quality control capabilities for our pool light products.

We export large quantities to Europe, USA, Middle East, and Latin America, and service many famous brands in these countries and area. Right now, we sold products in 42 countries.

#### 16. What kind of certificates Maxillum products applied ?

We have CE, ROHS, IP68 test, CB report, IECEE certificate.

#### 17. Can you provide OEM or ODM service?

Yes, our company professionally takes OEM and ODM service depending on our excellent R&D team, perfect quality and lighting solutions.

#### 18. Are you a manufacturer factory?

Yes, we are a professional factory. The factory was established in 2008 and has more than 14 years of lamp product production experience. We warmly welcome customers to visit our factory!

#### 19. What is the advantage of your company?

1. 14 years continually experience on the swimming pool lights.

2. Strictly quality control, we value the comments from all of our customers.

3. Focus on the innovation and development, each year we develop around 20 innovation products.

4. Teamwork to serve our customer, quick response on the customers feedback.